



## SPANGDAHLEM AIR BASE

WELCOME BOOK



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## **Welcome to Spangdahlem Air Base, Germany!**

The 52d Fighter Wing, Spangdahlem Air Base, Germany, provides Airpower options to deter and combat aggression. The wing is comprised of approximately 5,000 military and civilian personnel spread across nine geographically separated units and thirteen real property sites in five different nations. The five groups within the wing are responsible for operations, maintenance, mission support, medical operations, and munitions maintenance. Specifically, the wing maintains and employs F-16 Fighting Falcon fighter aircraft and \$6 billion of United States Protection Level 1 assets in support of NATO and national defense directives. The wing enables U.S. power projection sustaining AMC's air mobility operations throughout Europe, Africa and Southwest Asia as well as routinely hosting Theater Security Packages that augment U.S. combat airpower in Europe with a variety of 4th and 5th generation platforms. Ultimately, the wing supports the Supreme Allied Commander by providing credible deterrence, delivering combat capabilities, executing joint reception, staging, onward movement, and integration, facilitating inter-theater airlift, and building partnership capacity.

The current mission statement of the 52d Fighter Wing is to “deliver Airpower options to deter and combat aggression.” When people see the “Airpower” portion of this, they often times assume this means flying, but the mission goes well beyond that. The 52d Fighter Wing accomplishes this mission, while also taking care of the other two pillars: Airmen and Community. Supported by these pillars that provide the framework for the 52d Fighter Wing, the wing has three priorities: Deterrence, Agile Combat Employment, and Integrated Base Defense. The community pillar is also comprised of the surrounding European Allies. Without our airmen, our local community and our Allies, the 52d Fighter Wing would not be able to complete the mission or support these priorities.

**For the most up to date base information,  
download the 52 FW App on the Apple &  
Google Play App stores**



iPhone QR code



Android QR Code



## DOs



## DON'Ts

✓ Social distance 6ft or more. Common and areas will be checked to ensure compliance.	X Do not have gatherings of 1 or more personnel. This includes any meetings or lunches held on the basketball court or in any shared spaces (dayroom, laundry room, kitchen, gazebos).
✓ Masks will be worn to/from/at the DFAC and any common areas outside of your room.	X Do not co-mingle with 52d Fighter Wing personnel or receive gifts/packages from Fighter Wing personnel.
✓ PT gear will be worn anytime you are outside of your room.	X Do not play loud music/entertainment/have parties. The Dorms are a 24 hour quiet area.
✓ Maintain personal hygiene and living quarters cleanliness. Launder linen weekly.  ✓ Wash hands and use sanitizer. Sanitize all “high-touch” surfaces, shared spaces and common areas that are used regularly.	X Do not leave your personal items or food in common rooms (exception while you’re doing laundry).  X Do not hoard toilet paper, paper towels or cleaning supplies during your stay, only use what you need and return the rest to the dayrooms. These supplies are shared among the dorms.
✓ Take out garbage regularly so it does not pile up in the rooms or common rooms/gazebos.	X Do not leave garbage outside in areas other than inside the dumpsters.
✓ Dust and vacuum 1 day prior to departing Spangdahlem, AB..	X Do not damage the rooms or facilities. Residents are responsible for damage.
✓ Keep bathroom doors open and face room fans into bathrooms after showers for 30 min after use (combats mold growth).	X Do not keep bathroom doors locked after use. This prevents distress should anyone be locked out of their room accidentally.
✓ Only smoke in designated tobacco-use areas (gazebos).	X Do not Remove/dismantle smoke detectors or safety equipment or burn incense/candles/have open flames indoors.
✓ Stay within the designated areas identified on the provided map, pg 8.	X Do not depart the installation or adventure outside of the restricted areas as indicated on the map.
✓ Only plug electrical appliances into the correct outlets. 110 to 110 and 220 to 220. Check your appliances.	X Do not affix items to facilities or furniture (nails/scews/tape/sticky tack/other adhesives).
✓ Ask your neighbor or the Troop CC/SEL for a neighbor’s WiFi password if your room’s WiFi is completely inoperable. See FAQ section for WiFi troubleshooting.	X Do not paint/write/ or add stickers/decals to facilities or furniture (includes unit patches or logos).
✓ Direct all facility and furniture related issues to your Troop CC/SEL. Work orders needed can be put in via the information on backs of door.	X Do not prop open front doors or remove furniture from rooms.
✓ Report any concerns or inquiries to your Troop CC or SEL.	X Do not procure or use illegal substances/weapons/ combustibles/flammable liquids/fuel or electrical burning appliances/ space heaters.

## **Contingency Lodging Amenities**

- Residents will be issued a bed linen set:
  - Fitted sheet, flat sheet, comforter, pillow and pillow case
  - Residents are responsible for laundering the linen during their stay
- The following items are provided and available for use:
  - Laundry detergent, hand soap, vacuums, toilet paper, cleaning supplies, garbage bags
- Rooms are equipped with:
  - Wi-Fi, microwave, refrigerator, fan, desk, chair, dresser, closet
- Rooms are not equipped with the following:
  - Air conditioning, television, towels, phone
- Dumpsters are located at each building for disposal of garbage
  - On weekends they can become more full. You may dispose of garbage in dumpsters located at either building (building 140 or 134)
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**Dining Facility (DFAC) and Meals ROM  
Meal Hours (DFAC) 7 days a week**

**Meal hours are on Meal Cards**

**Breakfast:**

**Lunch:**

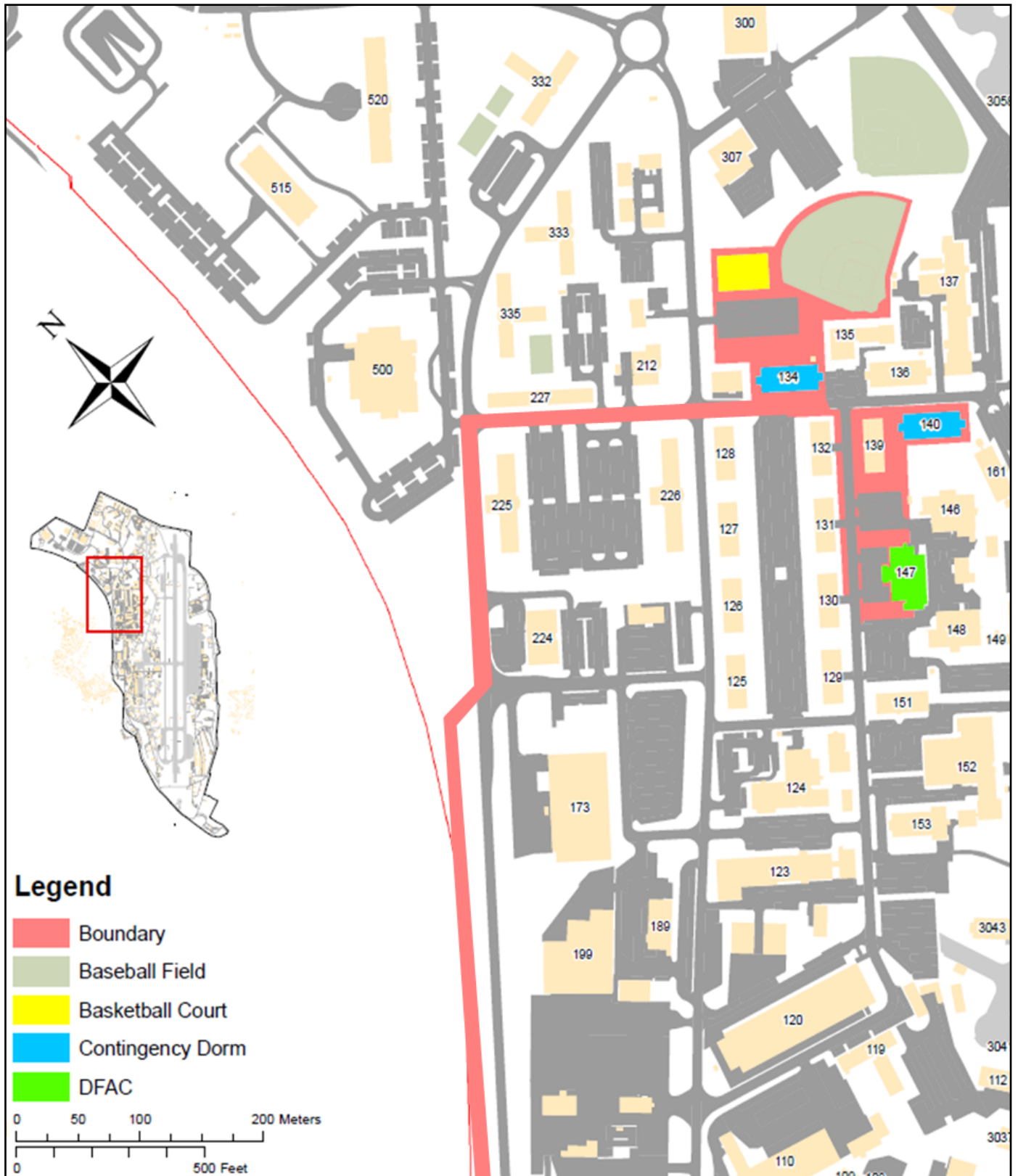
**Dinner:**

*\*meal hours subject to change*

- ROM deployers may only go to the DFAC during the assigned hours
- ROM deployers will be issued a “meal card” that must be presented upon each visit to the DFAC
- Face covers (nose & mouth) must be worn at all times inside DFAC
- Sanitize hands at entry & exit
- Meals are carry-out only
- Limit arrivals to no more than 60 personnel per 30 minute intervals
- DFAC restrooms are closed
- Meals from the DFAC will be provided at no cost to the member and members are not entitled to the meal portion of per diem while here
- Contact the DFAC Manager at DSN 452-6798, or an on-duty shift leader with questions/concerns

*\*Outside food deliveries and visits to food establishments other than the DFAC are prohibited.*

## Maps and Boundaries



- ROM deployers must be in USAF PT Gear when outside of their assigned dormitory and will stay within the ROM boundaries.
- Jogging trail turn around point is Airpark by the Airplane static display across from building 216.

## Medical Information and Guidance to be Followed



Medical technicians will be available for sick call in the tent behind building 134 on the following days/times:  
Monday, Wednesday and Friday  
0800-1000

***\*Identify yourself as a Restriction of Movement (ROM) deployer when calling any number!***

- Medical Care Access Line: For medical questions/care.  
DSN 452-8333 or Commercial +49 6565-61-8333
- Public Health (hours M-F 0730-1630): For questions/concerns related to COVID-19 and/or screening if symptoms develop.  
DSN 452-8308 or Commercial +49 6565-61-8308 or Cell +49 6565618308 (for after hours)
- After-hours Medical: For emergent medical questions/care after duty hours.  
Commercial +49 1712207558
- For off-duty emergencies: Flight Doc On-call cell +49 171-220-7558

### **Notes on Staying Healthy/How to Monitor Each other:**

- Monitor yourself and roommate(s) for symptoms such as:  
100.4°F, fever, cough, difficulty breathing/shortness of breath, muscle and/or body aches, fatigue, headache, chills, sore throat, congestion and/or runny nose, nausea and/or vomiting, diarrhea, and/or new loss of taste or smell
- If you or your roommate(s) become symptomatic, call Public Health (see above) and notify your Troop CC or SEL
- After consultation with Public Health and the Troop CC, additional suites are set aside for quarantine/isolation purposes.



## Chaplain Information

- Chaplains are available to provide telephonic counseling at any time during your stay. Additionally, you can watch weekly worship services via the Chapel Facebook page.
- To talk to a Chaplain during duty hours, please call: DSN: 452-6711 / Commercial: +49 6565-61-6711 / WhatsApp: +49 171-337-4084
- For after-hours urgent requests, call Command Post and ask for the on-call Chaplain at: DSN: 452-6141 / Commercial: +49 6565-61-6141 / WhatsApp: +49 171-337-4084
- Our Catholic and Protestant worship services are streamed via Facebook Live on Sundays. Please visit the page at [www.facebook.com/spangdahlemchapel](https://www.facebook.com/spangdahlemchapel) to watch the Catholic Mass at 1000 and the Protestant service at 1230.





# EXCHANGE

ARMY & AIR FORCE EXCHANGE SERVICE

## Personal Shopper Program (online sales)

- Log into shopmyexchange.com
- Click on Find a Store—type in 09123 for Spangdahlem Main Store
- Shop for your **needed** items
- **Items must be available at the Spangdahlem Main Store**
- Once you select an item, click “**Check availability at nearby stores**”
- If the item says “**Ship to Store**” in green letters then Spangdahlem **does not have the item available and you cannot order it.**
- If the item says “**## available for Pickup**” in green letters, **then you may order.**
- To order, email your order request to **PSSpangdahlemMS@aafes.com**
- The email **must include:**
  1. Your name
  2. The item number
  3. Item description, size and color (if required)
  4. Desired quantity

**DO NOT** include your credit card information.
- **When you receive an email confirmation**, you may use the DSN phone in Bldg 134 to call +49 6565-9345-124 with your payment information.
  - You **cannot** order additional items on this phone call.
  - If you send multiple email orders before receiving a confirmation, it is not guaranteed that the subsequent emails will be ready on the same day as the first confirmed email.
  - **Consolidate orders as much as possible!** For **emergencies**, contact the ROM First Sergeant.
- You may only call with payment information on Tuesdays and Thursdays between 0900-1100.
  - **Only** provide your payment information for orders that you have received confirmation for.
- The ROM First Sergeant, MSgt Williams, will be available to pick up orders on Tuesdays and Thursdays at 1200, and he will drop off items in the day rooms. Items will have members’ names on them.

## Frequently Asked Questions

- **CAC issues (lost, expired, locked)?**

A: Have the Troop CC/SEL contact the First Sergeant for guidance.

- **Can I apply for a passport while in ROM at Spangdahlem?**

A: Spangdahlem is unable to process passport requests for non-assigned personnel.

- **Lost luggage?**

A: Have the Troop CC/SEL contact the IDRC for guidance.

- **Is there an ATM available?**

A: There is not an ATM within the ROM boundaries.

- **Is there a .mil computer available for use?**

A: There is not a .mil computer available.

- **Can someone I know at Spangdahlem visit me and/or drop off items?**

A: Visits are not possible, have the Troop CC/SEL contact the First Sergeant for guidance on emergency drop offs.

- **What if I forgot to bring something (PT Gear, personal/hygiene items, etc.)?**

A: [AAFES has an online personal shopper program available.](#)

- **What if I need to get something from my stored luggage?**

A: Have the Troop CC/SEL contact the IDRC.

- **What if I have an issue with my room (broken toilet/no hot water)?**

A: Use the QR code on the back of the room door to send an email to the facility manager.

\*be advised, hot water can be used up very quickly if many members are showering at the same time

- **What do I do if I'm having issues with my Wi-Fi?**

A: WiFi Troubleshooting:

Start by resetting the router

This can be done by holding down the reset button on the back of the box.

Push it for 30 seconds or more with the tip of a pen.

This will restore the router to factory settings.

If this doesn't resolve the problem please notify your Troop CC/SEL, provide them with your rm/bldg. number and a description of the problem so the issue can be reported for repair.

Ask to use the neighboring room's Wi-Fi log-in until the issue is resolved.

- **Am I allowed to attend religious services?**

A: Unfortunately, you will not be able to attend in person but there are virtual options and phone consultations available. See the Chaplain Information section.

## FSS Out-processing Procedures

*Specific departure date/time, troop show times and baggage procedures will be determined and communicated via the Troop CC as your departure date nears.*

### Contingency Lodging Out-processing Actions:

#### Within 24-hours to Departure

You must ensure that you are in compliance with the Out Processing Checklist as seen below. Checklist completion will be verified by a SNCO or above or by a 52 FSS representative.

Building 134 / 140 Dorm Cleaning Checklist – For all Members		
Item	Completed	Condition of Item Notes
1. Back of Door – has <u>WiFi</u> , work order & <u>evac</u> plan	YES NO	
2. Windows - Open/close/lock function	YES NO	
3. Radiator - Set "2"	YES NO	
4. Refrigerator - Cold, seals shut, empty	YES NO	
5. Fan – clean of dust	YES NO	
6. Microwave – cleaned/sanitized	YES NO	
7. Mattresses - Serviceable	YES NO	
8. Carpet – serviceable/vacuumed	YES NO	
9. All Cupboards empty	YES NO	
10. All Drawers empty	YES NO	
11. Closet empty	YES NO	
12. Trunks empty	YES NO	
13. Trash Cans empty	YES NO	
14. All Cleaning supplied returned to dayroom	YES NO	
15. Furniture in original location	YES NO	
16. Mirror cleaned	YES NO	
17. Sink – cleaned/sanitized	YES NO	
18. Linen returned to dayroom	YES NO	
19. All personal items have been removed from the room. Anything left will be thrown away.	YES NO	
20. Bathroom free of mold - ceiling, walls, tub	YES NO	
21. Bathroom floor cleaned/moped	YES NO	
22. Toilet – cleaned/sanitized	YES NO	
23. Radiator - set "2"	YES NO	
24. Shower - curtain clean	YES NO	
25. Vent filter and cover washed and drying in bathtub	YES NO	
26. Shower – cleaned/sanitized	YES NO	
27. Cupboard empty, cleaning supplies returned to dayroom	YES NO	
<b>Other Remarks/Comments:</b>		
Signature of Verifier	Date:	

Directions for Keys and meal cards will be given by FSS Readiness as the departure day approaches.