



SECURE MESSAGING REGISTRATION FORM



Secure Messaging Facts & Registration

PRIVACY ACT STATEMENT

In accordance with the Privacy Act of 1974 {Public Law 93-579}, this notice informs you of the purpose of this authorization and how it will be used. Please read it carefully.

PRINCIPAL PURPOSE(S): *This authorization allows the Military Health System to release an individual's protected health information to RelayHealth.*

AUTHORITY: *Public Law 104-1_91104-191; E.O. 9397 {SSN}, as amended; DoD 6025.18-R.*

ROUTINE USE(S): *Upon authorization from the individual, protected health information may be released to the individual for personal use, or to the individual or a third party for insurance, continued medical care, school, legal retirement/separation, or other reasons.*

DISCLOSURE: *Voluntary. This form will be destroyed upon registration completion.*

What is Secure Messaging?

Secure Messaging is a patient centric initiative allowing the patient to directly communicate via the internet with the health care team for advice on minor medical issues, chronic disease management, test results, appointment requests, medication renewals and other health care needs. Secure Messaging allows patients to communicate with their health care team at their convenience, whenever they want and wherever they are. Patients can reduce unnecessary appointments and stress by communicating virtually and directly with their health care team.

Secure Messaging is accessible directly at TOLSecuremessaging.com or by clicking the "Secure Messaging" icon on the TOL Patient Portal homepage located at <http://www.TRICAREOnline.com>.

Who can use Secure Messaging?

Any Military Health System patient who receives care at a military treatment facility (MTF) or clinic can use Secure Messaging.

Is my privacy protected?

A secure connection is established with the browser to validate that your personal information is encrypted and coded for transmission and storage. This ensures that your information and messages are only accessible by you and your healthcare team. In addition, Secure Messaging is in compliance with the Health Information Portability and Accountability Act of 1996.

How do I register?

Fill out the registration form below and return it to your MTF. An MTF staff member will verify your identity and ensure you are eligible to receive care at the MTF. Following the in-person submission of your registration, you will receive an email asking you to complete the registration process online.

If you have already enrolled in Secure Messaging from a previous MTF, you can assign yourself to your new MTF and Primary Care Manager by logging into your account, select the Providers tab at the top of the page, and Add Provider or Facility for yourself and your dependents. That will automatically send a secure message to your new MTF provider team who will link you to your PCM.

SECURE MESSAGING REGISTRATION FORM

FIRST NAME: _____ LAST NAME: _____

DATE OF BIRTH (MM/DD/YYYY): _____ HOME ZIP CODE: _____

YOUR SSN/DOD-ID NUMBER: _____ GENDER (circle one): Male Female

EMAIL ADDRESS (for your Secure Messaging account): _____

PROVIDER/PRIMARY CARE MANAGER NAME: _____

FOR CLINIC USE ONLY

Patient ID Verified on (date): _____ Staff Initials: _____

E-mail Invitation Sent on (date): _____ Staff Initials: _____